## OSART Good Practices OPERATIONAL EXPERIENCE FEEDBACK

Screening of operating experience information

## Hongyanhe, China

Mission Date; 6-23 Feb., 2012

Pictures are effectively used in Near Miss and Low Level Event reporting and screening

All deviations, even minors events or near misses are reported with real photos with necessary remarks to identify the actual problem or deficiency. Also, photos are used on the EST (Events Screening Team) Meeting, which efficiently facilitate a quick and common understanding by all participants at the meeting.

At the plant, all staff who go to site for inspection or working, are required to take camera. If there are any deficiencies, facts would be recorded and photos would be taken at the same time. Then, all deviation reports would be drafted, reviewed and approved with photos attached. Moreover, photos are also commonly used on the EST meeting. It enables all participants to effectively review a concern.