An annual national seminar is held between the six nuclear power plants of China to exchange technical information and experience in managing Operating Experience programmes.

The one-week exchange seminar is conducted annually at each Chinese NPP in turn. The seminar is designed to provide a platform for a technical information exchange and also to discuss effective means to manage the operating experience process.

Sometimes the seminar also includes a guest speaker on a topical issue.

Special working groups on topical issues or programme development maybe established following discussion at the seminar.

Following the seminar, a meeting report is prepared and distributed within a month by the host plant to the other participating plants.

Through personal contact it also promotes effective networking between the various Plants in the Operating Experience area. Additionally it allows for discussion and agreement on matters concerning national OE programmes, such as reporting to central functions, developing common programmes and guidance and rectifying areas of concern.

Through the seminar, all the plants can exchange lessons learned with one another to enhance management systems, safety and reliability of their respective plants.
Plant Procedure for screening, analysis, and taking decisions on external operating experience information.

Khmelnitsky NPP has developed and implemented a plant-level procedure for screening, analysis and taking decisions on external OEF related to events at world NPPs. It clearly specifies the procedure and dates for screening, classification, analysis, and taking decisions on implementation of corrective actions. The capabilities of plant computer network are used to reduce the period from the moment when information is received till the moment when decision on implementation of required corrective actions is taken. This period includes from 15 to 30 days depending on the importance of the received information. The procedure clearly determines the responsibilities of plant departments and managers who participate in screening, classification, analysis of external OEF information, and in the process of decision taking. A deputy chief engineer takes the decision on applicability of the received information at Khmelnitsky NPP and the necessity of its further detailed analysis. Proposals on implementation of the required corrective actions are discussed at the meeting of plant Technical Board Committee and approved by the Chief Engineer.

Detailed procedure for screening and analysis of external OEF information with clearly established responsibilities and brief dates allows ensuring timely response by the plant to factors important for safety, and timely implementation of the corrective actions in order to avoid the recurrence of similar events at KhNPP.
The plant established a special system for the management of operating experience feedback with contractors during outage.

Main objectives of this system are improvement of outage quality and reduction of human errors made by contractors.

Major elements of this system are as follows:
- The plant takes general charge of the experience feedback activities of contractors
- Contractors are required by the plant to establish their own experience feedback organizations
- Designated Operating Experience (OE) engineers of major contractors are required to be responsible for outage experience feedback coordination and work together with the corresponding OE engineer of the plant
- Experience feedback training of the same standards as those for the plant employees are provided to contractors
- The plant develops experience feedback training materials (with a list of events happened in previous outages and precautions for the coming outages) and gives pre-outage OE trainings to contractors
- Significant events of each day are followed up, investigated and fed back in a timely manner during the outages

In the nuclear industry worldwide contractors are doing most of the work during outages and cause a lot of events. The systematic integration of major contractors in the OE process during outages is a good approach to positively influence the work behaviour and ownership of contractors. The adoption of such a system in the nuclear industry will be of great benefit in improving safety during outages.
Corrective Action Review Committee (CAR) lead by Power Station Manager
Corrective Action Review Committee takes place daily (Monday to Thursday) chaired by
the Power Station Manager (PSM), Plant Manager (PM) or Independent Safety
Evaluation Manager (ISEM) with the senior management team as principals. The quorum
requirements are a minimum of 4 principals of which 2 are technical (Engineering,
Maintenance, Operating etc). The CAR’s aim is to engage senior management on daily
issues raised by employees via Problem Notifications (PNs) and for these issues to
receive the required focus and attention they deserve. It also creates awareness with the
senior management team on what is on employees’ minds and hearts due to the low
threshold requirements of raising PNs.
In addition, investigation reports are reviewed by this committee once completed. Report
quality is driven and organizational issues are highlighted and discussed to ensure the
best solutions possible are noted. Corrective actions are scrutinized making sure the
intent is clear and that the causal factors are adequately addressed. Due dates are
specified to ensure timely implementation. The PSM also engages with the managers
presenting their reports on organizational and management issues in their domain and if
required their feedback on resolution or an action plan on these issues.
Effectiveness reviews performed on completed analysis reports are also ratified by this
committee to ensure that the actions implemented are effective and barriers are in place
to prevent repeat events.
On a weekly basis the agenda for this committee caters for discussions on potential
overdue reports where the PSM engages with his direct reports on progress.